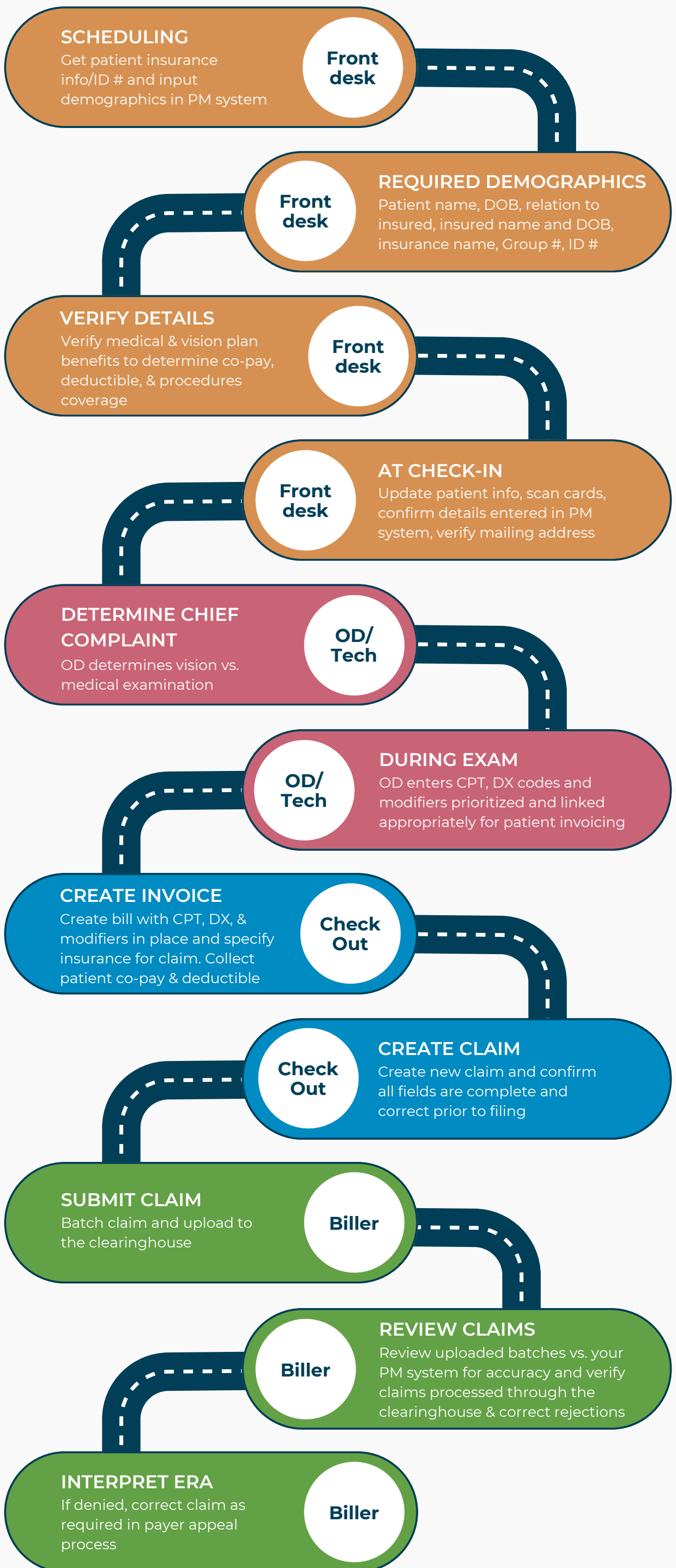




CLAIMS PROCESSING

RESPONSIBILITY FLOWCHART



Gathering the correct data in all areas prior to creating a claim is essential to producing a payable claim. With attention to detail, fewer claims will be rejected or denied, therefore processed and paid on average within 14 days of claim submission.